



What this Agreement Covers

This Agreement governs your use of Hittnskins.com and services provided by Hittn' Skins, LLC. This agreement permits customers with a legitimate need for customized products, to view, design and purchase custom merchandise from Hittn' Skins. This site and its entirety is not a public Design Tool, Design Resource or Image Gallery for any parties not intending to use services provided by Hittn' Skins . All graphics, images and content of this website are property of Hittn' Skins, LLC. and is not to be used without expressed consent. You understand that by using our Site or any of our Services, you have agreed to the terms and conditions of this Agreement.

DIGITAL PROOFS

MISTAKES ARE YOUR RESPONSIBILITY TOO!

Hittn' Skins will create a digital rendering of what the final product *should* look like. We use these renderings or mock-ups throughout the entire production process as a reference to ensure that all products are created to meet the customer's expectations.

ALL APPROVED PROOFS are considered the customers written consent that he/she has carefully examined ALL of the following: SPELLING, GRAMMAR, PUNCTUATION, CAPITALS, NAMES, NUMBERS, SIZING, PLACEMENT, PRINT COLORS, INK COLORS, Etc.

Once PROOFS have been APPROVED, Hittn' Skins will begin production and any mistakes found or changes made after the time of APPROVAL will then be billed at the customers expense.

NOTE: Colors in proofs may slightly vary from monitor to monitor. For extremely specific shades and color tones we strongly recommend providing us with a PMS number for reference. -PLEASE SEE COLOR QUALITY FOR DETAILS-

COLOR QUALITY

Hittn' Skins guarantees that its printing will meet CMYK/RGB industry standards. Unfortunately, we cannot control the color reproduction of a customer's computer monitor nor can we guarantee that the actual print color will precisely match any preview as it appears on other monitors. We do not guarantee "match-print" color fidelity and cannot prevent slight color shift from order to re-order. Hittn' Skins is not responsible for any shift in color when converted to RGB (from GRAYSCALE/CMYK) containing specific colors, shades or tones. If you are concerned with any of these issues we strongly recommend providing us with a PMS number for our reference. Again, **PROOFS DO NOT GUARANTEE COLORS 100%**.



TURNAROUND TIMES

Our standard turnaround time is approximately 7 business days but can sometimes take up to 21 calendar days depending on the specifics of the order. Customers who are concerned about meeting deadlines should state the job due date when requesting a quote or placing an order and confirm all information for an on time delivery. Rush orders on custom apparel or digital printed items are available; we do not offer art assistance on a rush orders so please have your artwork ready to print.

PAYMENTS

We prefer all invoices to be paid in full at the time of placing an order; otherwise a 50% deposit is required to begin production and the balance is due at the time of pick up. **ALL ARTWORK FEES ARE TO BE PAID IN FULL BEFORE ANY ARTWORK IS CREATED** (all artwork remains property of Hittn' Skins until balance is paid in full).

Hittn' Skins presently accepts the following payment options: Cash, Company Check, Cashier's Checks & Credit Cards (VISA, MasterCard and American Express). We reserve the right to stop accepting credit cards from one or more issuers. **WE DO NOT ACCEPT PERSONAL CHECKS.**

By submitting a credit card number to Hittn' Skins you are representing and warranting that the credit card information you provide is valid, authentic, current and you are the one authorized to use it. You agree that in the event the credit card information you have provided becomes invalid, out of date or that you are no longer authorized to use the card, you will immediately provide another form of payment. Some electronic transactions may require extended processing in addition to credit card authorization. You will be notified by Hittn' Skins if extended processing is required to complete your transaction request ASAP. This may affect your estimated delivery date.

Unless Hittn' Skins agrees otherwise, all products and services must be paid for in full at the time of the order. In the event that items are not picked up or if balances are not paid or payment is not received within 30 days, you hereby irrevocably agree that Hittn' Skins may charge one or more of the credit card(s) you have on file for the full amount of your outstanding account balance. If you do not pick up or pay for items within 60 days your order will be disregarded.



SHIPPING

Hittn' Skins orders are generally produced and shipped within 14 days. Customers who are concerned about meeting deadlines should contact a Service/Sales Representative. Rush shipping services are available at the customer's request. Delivery times and rates may vary and additional charges may apply during the holiday seasons.

RETURNS

Hittn' Skins has a **NO RETURN POLICY**. ALL ITEMS ARE 100% CUSTOM MADE TO ORDER. In the event of a major mistake on our behalf, we will stand by our products and decisions 100% and take the necessary steps to correct the matter. All problems with orders need to be addressed immediately and brought or shipped back within 7 days.

CUSTOMER SUPPLIED GARMENTS / ITEMS

There is a 48 piece minimum if you are supplying your own garments. All supplied garments must be of the same materials (100% Cotton, 100% polyester, 50/50, etc.) or be able to be printed with the same method & ink types (ink colors, locations, print sizes,). You should contact us in advance to confirm your items can be printed. There is sometimes a loss of garments on a run. Hittn' Skins is not responsible for the replacement of misprinted or defective items when supplied by the customer. You should always allow up to 2% extra in the event of spoilage. All extras can be printed or will be returned to the customer.

DIGITAL PRINT INSTALLATIONS

Hittn' Skins, LLC. requires all Vehicle Wrap/Digital Graphic Installation Customers to review and sign a liability waiver before any permanent or temporary graphics are installed. All installations are required to be paid in full before any jobs are delivered.

SAMPLING / DESIGN PORTFOLIO

Hittn' Skins, LLC. reserves the right to use any printed materials as samples in our design galleries and portfolios (unless otherwise arranged by the customer). We take great pride in our creativity and offer numerous options to other customers. We sometimes refer to previous jobs to demonstrate certain applications or print options. We reserve the right to use your order for demonstration purposes in store, in public and online.



PRIVACY STATEMENTS

Hittn' Skins recognizes that you have a right to privacy, and we will not give or sell anyone specific information about you or any orders you have placed through Hittnskins.com. except that: (i) Hittn' Skins may share information about you or an order that you have placed with a relevant Institution in order to allow such Institution to review the use of the Licensed Marks as necessary. Hittn' Skins may share information about you with its marketing partners and affiliates for purposes of marketing Hittn' Skins & Hittnskins.com. Hittn' Skins collects information (including email addresses) that allows us, among other things, to: process and fill your order; contact you regarding the processing of your order; improve our website and service; and send informative and promotional emails that may be of interest to you. While this information may be used by us for marketing purposes, it is never shared or sold to any other organizations for commercial purposes.

LIMIT OF RESPONSIBILITIES

Hittnskins.com will be responsible for acting only on those instructions sent to Hittnskins.com that actually are received and does not assume responsibility for malfunctions in communications facilities not under its control that may affect the accuracy or timeliness of any orders you send. Hittnskins.com is not responsible for any losses or delays in transmission of orders arising out of the use of any Internet Access Service Provider or caused by any browser software or any computer virus or related problem that may be attributable to services provided by any Internet Access Service Provider. Hittnskins.com is not responsible should you give incorrect instructions or if your credit card payment is not processed by your credit card company.

The information and materials contained in this Site, including text, graphics, links or other items, are provided "as is", "as available". Hittnskins.com does not warrant the accuracy, adequacy or completeness of the information and materials on the Site and expressly disclaims liability for errors or omissions in this information and materials. No warranty of any kind, implied, express or statutory, including but not limited to the warranties of non-infringement of third party rights, title, merchantability and fitness for a particular purpose or freedom from computer virus, is given in conjunction with the information and materials.

In no event will Hittn' skins, LLC. be liable for any damages, including without limitation, direct or indirect, special, incidental, or consequential damages, losses or expenses arising in connection with this site or use thereof or inability to use by any party, or in connection with any failure of performance, error, omission, interruption, defect, delay in operation or transmission, computer virus or line or system failure, even if Hittnskins.com, or representatives thereof, are advised of the possibility of such damages, losses or expenses



INDEMNITY

You agree to defend, indemnify and hold Hittn' Skins, LLC. and its affiliates harmless from and against any and all claims, damages, costs and expenses, including reasonable attorneys' fees, arising from or relating to your use of Hittnskins.com Site and Service, your violation of this Agreement, or your violation of any rights of another.

Copyright © 2006-2011 Hittn' Skins, LLC. All Rights Reserved.